

WORK ORDER TERMS & CONDITIONS

PAYMENT TERMS: Payment in full is required, prior to pickup of vehicle or equipment. Cash, debit, Visa, MC, Amex, EFT (electronic fund transfer) or email transfer to pay@pdpower.ca, are accepted. **We do not accept personal cheques.** The customer is responsible for any and all costs incurred in effort to recover the amounts due to Precision Diesel; be they collection or legal fees. All contested or disputed invoices must be brought to the attention of the Service Manager within 48 hours.

PRE-APPROVED CHARGE ACCOUNTS: Available to Company Accounts only (not Personal Accounts) and require an approved credit application, which may take up to 48 hours to process. The vehicle or equipment will not be released until the charge account is approved. Apply online: <https://www.precisiondiesel.ca/pre-approved-charge/>

CHARGE ACCOUNT TERMS AND CONDITIONS:

- Require a valid credit card to be held on file.
- Invoices are due net 30 days. 2% interest per month on overdue accounts.
- NSF Fee \$50.00
- Delinquent accounts (over 60 days) will lose charge account privileges.
- A valid email address is required

ESTIMATES: Valid for 30 days and do not include unforeseen parts and labour. Written estimates require disassembly of vehicle and will be charged at a minimum of 3 service hours or the actual hours to do the job. Labour rate, parts prices, terms and discounts are subject to change without notice. Additional charges may include shop supplies, shipping/freight, scanner fees, towing/hauling. **DEPOSITS REQUIRED FOR REPAIRS ESTIMATED OVER \$3000.**

RETURNS: Special orders require a deposit and are non-returnable. Shipment costs are non-recoverable & non-refundable. Restocking fee is 20% on returned parts. Items must be returned in their ORIGINAL CONDITION AND PACKAGING within 30 days of purchase. **No returns on electronics or tuning or some special-order parts.**

ABANDONED VEHICLES & EQUIPMENT: A storage fee of \$25/day will be charged for vehicles or equipment that has been abandoned at any stage of repair or post-repair. Vehicle & equipment are considered abandoned, if post-repair payment has not been received for 30 days, and the vehicle or equipment has not been picked up. Alternately, vehicles & equipment are considered abandoned, at any stage of repair, if the owner has not made contact or provided direction to Precision Diesel for 30 days. Storage fees are calculated from the date the owner received notification to pick up the vehicle or equipment.

WARRANTIES: Labour warranty is valid for 90 days. All parts warranties are based on Manufacturer's Warranty only. All labour and parts warranties are void when parts are supplied by the customer. All parts are new unless otherwise stated.

OFF-ROAD COMPONENTS: Off-road parts, provided by No Limits Auto Parts (a Division of 2265384 ON LTD, herein referred to as the "Company"), are intended for off-road use and/or in competition only and the vehicle is not to be used on public roads or highways. The purchase of off-road parts qualifies you as "the Buyer", and holds you responsible to fully understand the capacity and limitations of your vehicle according to manufacturer specifications and to obey all applicable federal, provincial, state, and local laws, statutes, and ordinances when operating your vehicle, and you agree. The Company assumes no liability regarding the improper installation or misapplication of this product. It is the installer's responsibility to check for proper installation and if in doubt contact the manufacturer.

As "the Buyer", you agree that the "Company", Precision Diesel and their successors, assigns director's officers, agent's representatives, employees and equipment manufacturers and distributors, are not responsible for all actions and covenant claims and demands for damages or injuries to your vehicle or any person or injuries to your vehicle or any person or other property, however arising, which may have been or may be sustained by, or in any way relating to or arising out of the purchase or installation of off-road components, including voided warranties. You agree to assume all risks associated with this purchase.

PRIVACY: We use the information provided by you to (1) perform services as may be directly requested by you, (2) provide more information regarding our products and services, (3) generate statistical and aggregated data that does not identify you personally and (4) disclose your information to our service providers and affiliates for the purpose of providing services to you. By providing your information to us, you consent to these uses. You may notify us in writing, if in the future you do not consent to any of these uses of information you provide.

I hereby authorize the work to be done and the materials to be supplied/installed by Precision Diesel ("the company") on the following conditions. I authorize "the company", your agents or independent contractors to drive my vehicle for the purpose of inspection and repairs. I authorize "the company" to subcontract work as necessary, including releasing the vehicle or parts thereof to third parties. I agree that "the company" will not be responsible for loss, damage or theft of my vehicle or its contents, however caused, while being stored for the purposes of repair. I acknowledge that "the company" is not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. Until payment in full is received for within account, I hereby acknowledge the existence of a repair lien in favour of "the company" on the vehicle described herein, in respect of the material supplied and services rendered under this work order for the full amount charged therefor. I further acknowledge that the said lien shall continue in force at all time, whether the vehicle is in my possession or possession of the dealer, until the within account is paid in full. While the vehicle is in my possession, it shall at all time be subject to repossession on demand by "the company" until the within account is paid in full. I promise to pay the amount due upon completion of the work.